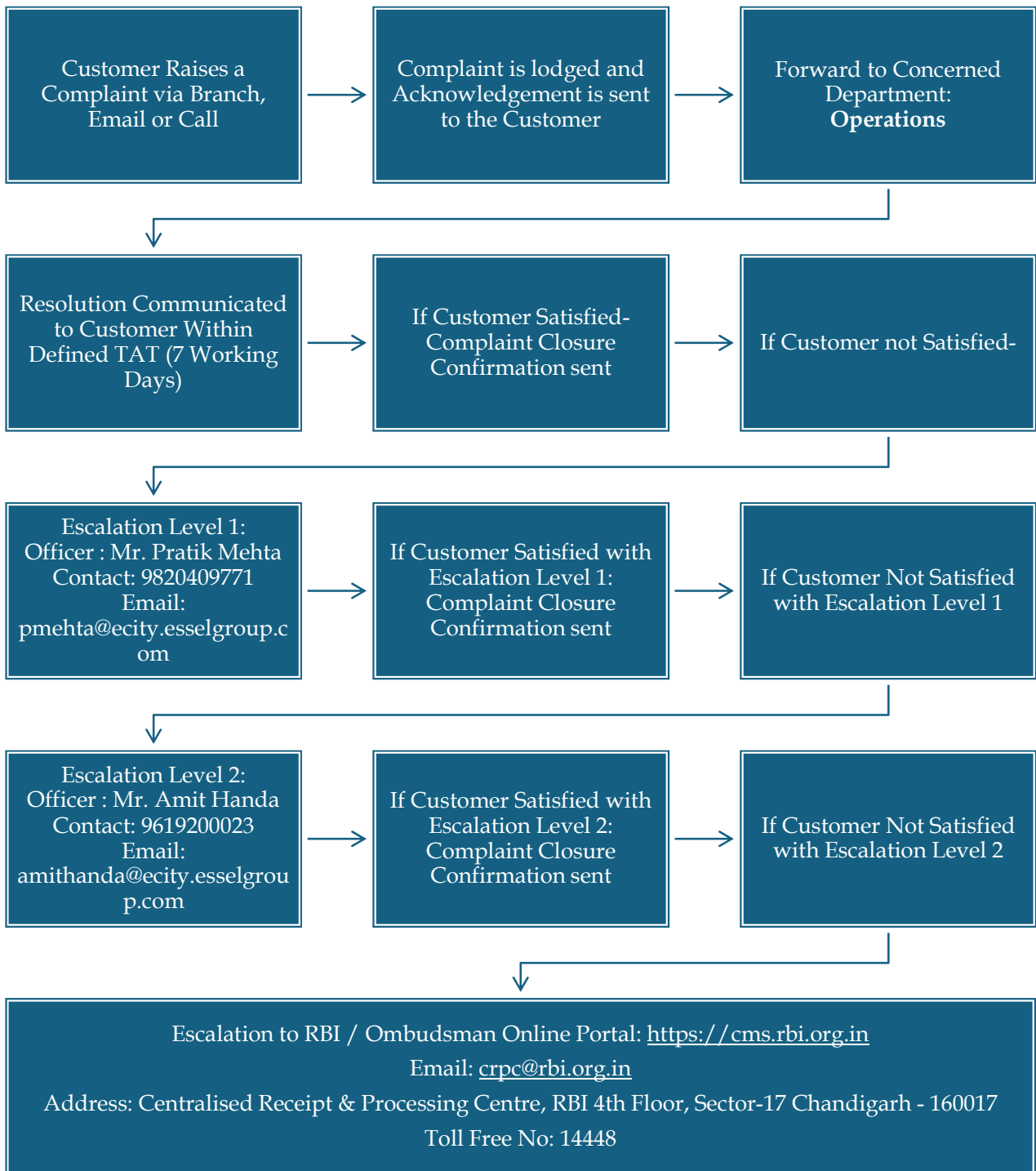


General Complaint Resolution:

(For complaints related to routine customer service, operational issues, or support services)



Compliance Complaint Resolution:

(For complaints arising due to violation or non-adherence to RBI guidelines, laws, etc.)

